

**Delivering Expert Security Services
With Trust & Transparency Since 1985**

CISS Services Ltd

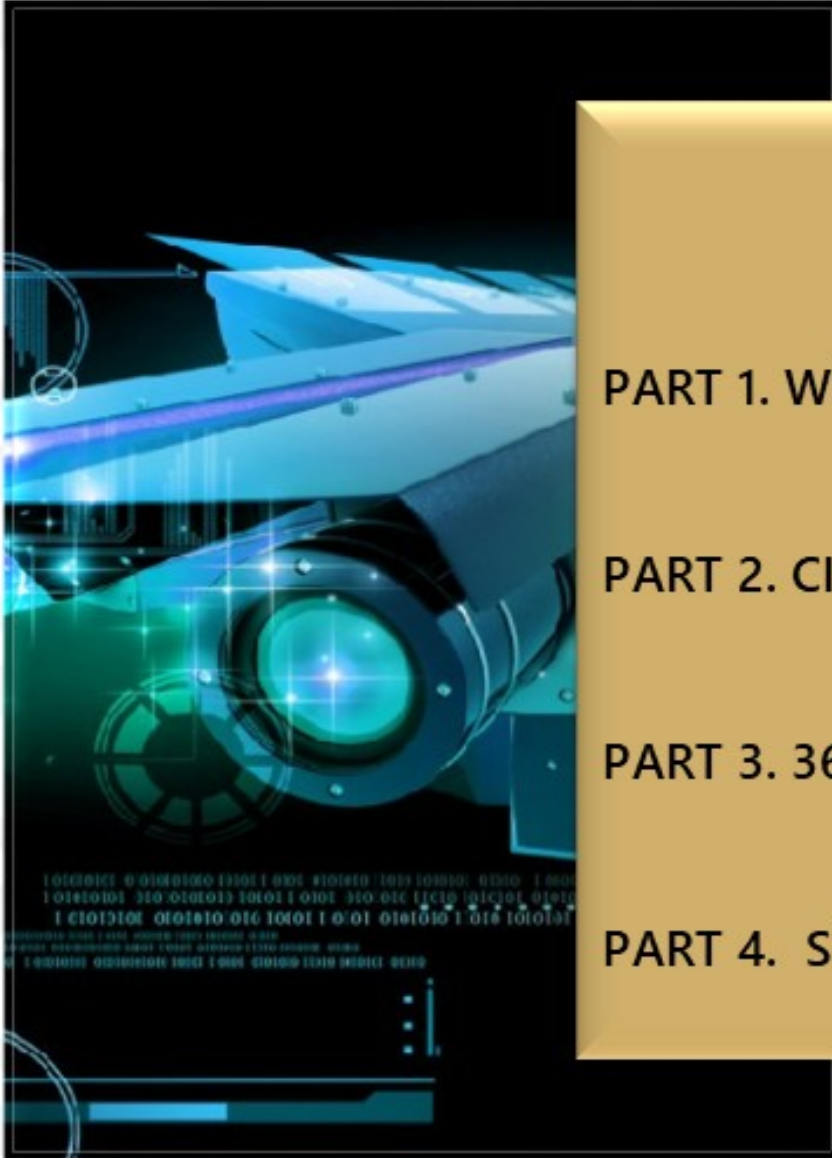
Formerly known as



**Central
Investigation &
Security
Services Ltd.**

Presence across entire Value Chain

Security First Safety Always



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PART 1. Why CISS Services - Vision & Mission - PI Presence

PART 2. CISS Value Chain - Delivery System – Command Centre

PART 3. 360° View - Value Added Services - Model Guard

PART 4. Skill Development Equation - Recruitment - BCP

PART 1

Why CISS Services Ltd
Vision & Mission – TSS
Industries Served

Introduction



What Makes CISS Different



Integrated Comprehensive Cost Optimized Total Security Services

Legacy of over 40 Years

37 Years
Single longest
running contact

25-30 years
Many clients
have retained us

Indian Air Force
Served an IAF
Base

Dedicated Manpower

15000 +
Security
personnel
deployed

3000 +
Deployed at
India's Largest
PSU Bank

High Manpower
Retention rate

Pan India Presence

29 Indian States
PSARA Licenses
held covers UTs

Network of
7 Regional
Offices 29
Branch Offices

British High
Commission (PI)
Multiple Sites

Compliant & Certified

Labour Laws
100%
Adherence
All Statutes

ISO 9001:2015
ISO 14001:2015
ISO 45001:2018

GST
Prompt filing
Appreciated by
Gol Fin Min

Skill Development

MEPSC
Skill Academy
affiliated to
Sector Skill
Council

PSARA + MEPSC
Skill Academy is
certified by both

CISS - RRU MOU
Compulsory
certifying of SGs



CISS Vision & Mission - Total Security



❑ Integrated Comprehensive Cost Effective Total Security

- Constantly innovating to benefit our Clients' People – Product – Process – Security – Safety
- Provides certified professionals
- Leveraging appropriate technology to meet client requirements optimally

❑ Mission

- To be India's foremost player in the domain of Total Security Solutions and contribute towards nation building

❑ Vision

- To be an Integrated Security Solutions Provider leveraging technology and well-trained manpower

CISS Comprehensive Security Model





Industries Served



 MAERSK	 ITC Limited	 KEC KEC INTERNATIONAL LIMITED	 Ashok Leyland	 MRF		 Kokilaben Dhirubhai Ambani Hospital & Medical Research Institute <i>Every Life Matters</i>
				 TCS TATA CONSULTANCY SERVICES	 STPI Software Technology Parks of India	 PASCHIM BANGA GRAMIN BANK
 SBI	 वैक ऑफ बड़ौदा Bank of Baroda	 IDBI BANK	 IndusInd Bank	 बैंक ऑफ इंडिया Bank of India <i>Relationships beyond banking.</i>	 Union Bank of India	 J&K Bank Serving to Empower
 BHARAT OMAN REFINERIES LIMITED	 HP	 CAIRN Energy for India	 SIEMENS Gamesa	 PETRONET LNG LIMITED	 IRM Energy	 Godavari
 µTorrent	 CADILA PHARMACEUTICALS LIMITED	 INTAS	 Baxter	 GHCL	 Abbott	 asianpaints
 GIFT GUJARAT INTERNATIONAL FINANCE TEC-CITY	 MAGARPATTA CITY	 BSES BSES Yamuna Power Limited	 WBSEDL	 PRABHA AUTO	 METLOK Bonding & Sealing Solutions	 DP WORLD
 LARSEN & TOUBRO	 adani Ports and Logistics	 DANTAL HYDRAULICS Total Solutions in Hydraulics	 Kalpa	 TRANSRAIL	 ONEPLUS	 WOW! MOMO
 The India Cements Ltd	 Saurashtra Cements Ltd.	 ADITYA BIRLA GROUP	 UltraTech CEMENT The Engineer's Choice	 JK WHITE CEMENT THE PERFECT WHITE ISO 9001:2008, 14001:2004 CERTIFIED	 Sidhee CEMENT	 ACC cement

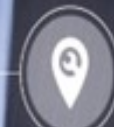
PART 2

Security Service Value Chain
Value Delivery Mgt & Eco-system
CISS Integrated Command Centre

CISS CUSTOMER RELATIONSHIP



IMPROVEMENT



SERVICE



LOYALTY



QUALITY



RELIABILITY



SATISFACTION



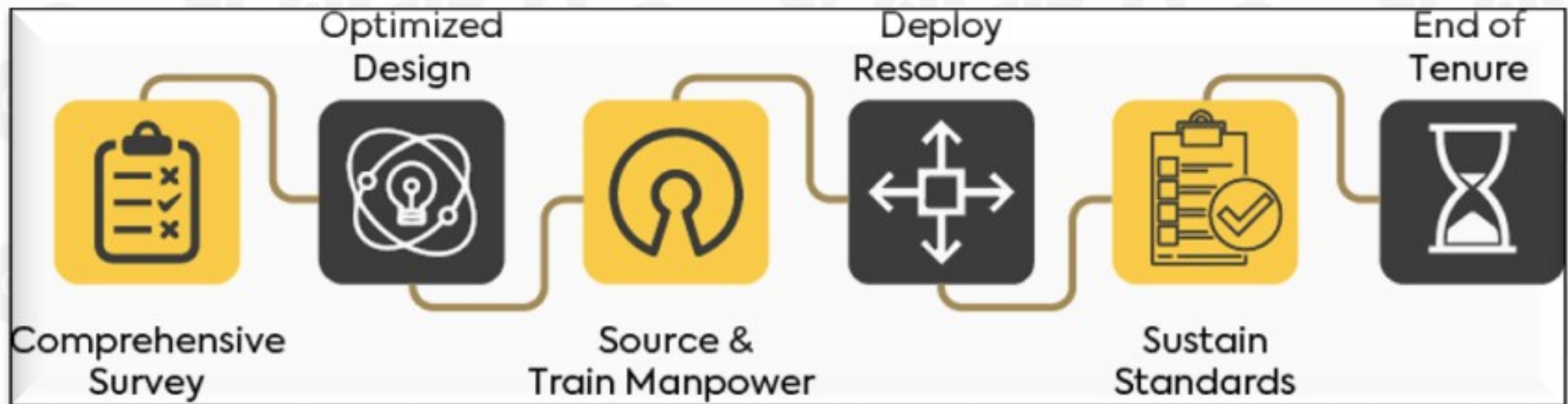
MARKETING



SUPPORT



Security Services Value Chain



CISS provides a 3rd party ecosystem supporting value delivery of Security Services



CISS Value Creation & Delivery Ecosystem





CISS Integrated Command Centre



Client Needs Client Expectations

Camera Live-feed
Playback
View all Screens

Camera Alerts
Panel Alarms
Video Pop-ups

Alarm Response
Alarm Severity False
Alarm Mgt

Reports
Busi Continuity
Performance KPIs

CISS Command Centre Solution

On 24x7x365
As Required
Organized Views

Yes & Managed
Yes & Manned
Yes & Analysed

After Analysis Rule
based Historical
data

Customized
Suggested Plans
Aids Deci. Making

PART 3

360° View - Risk Assmt & Mgt
VAS (Packaged & Bundled)
VAS Model Guard





360° View (Risk Mitigation)



CISS offers Total Security Solutions (TSS)
based on 360° view of visible & invisible threats
lurking in your organization

CISS positions itself as an ambidextrous
research driven & risk mitigation consulting firm

CISS co-creates value using next practices





CISS Packaged & Bundled Services



Our Value Added Services :

- Guard Watch Check System
- Alert guard & patrol monitoring system
- AI and IoT based surveillance systems
- Control Room for monitoring CCTV feed & devices
- Advanced ManTech security solutions
- Digitizing Security processes & services
- End – to – end services on a turnkey basis

Integrated Comprehensive Cost Optimized ManTech Solutions with an inbuilt system of handholding to deliver global class services at attractive prices



Value Added Services : Model Guard



Guard Watch Check System Device

Responsive Camera – Live Feed

Body Armour – CISS Photo ID

Hand Held Communication Sets

Head Mounted LED Torch Spot Light

Pepper Spray

The CISS Guard Code Book

Baton Smart – Shock (Optional)

Hand Cuffs (Optional)



PART 4

CISS Skill Development Equation
Recruitment Flow Chart
CISS BCP A Workable Model





CISS Training & Skill Development

The Skill Equation



Skill Development = Skill Acquisition + Skill Transfer

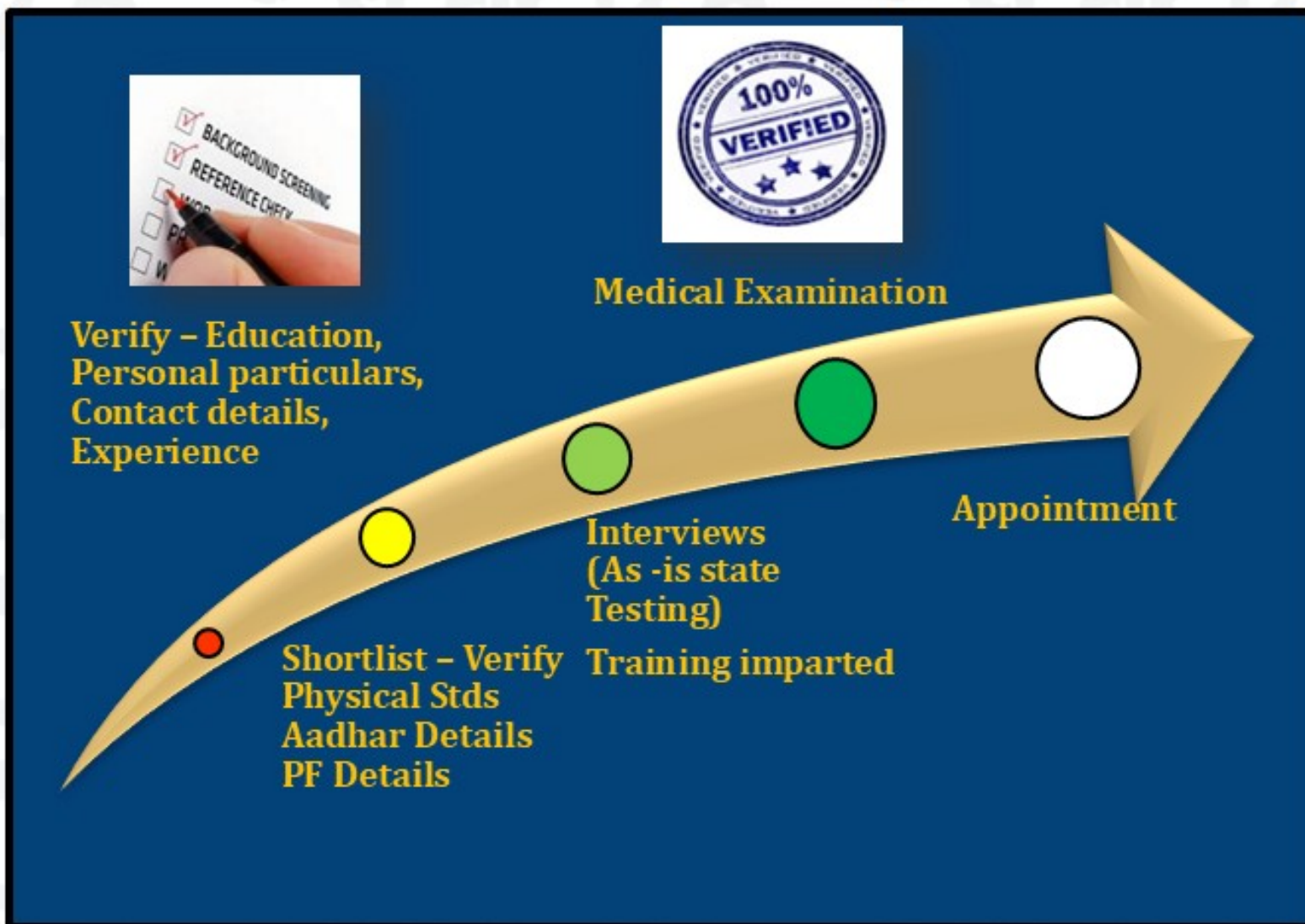
Training A Core Competency of CISS

- Deep understanding of Skill Development equation
- Training Framework - Skills & Skill Sets (Client driven + PSARA + CISS)
- L&D Interventions to improve quality of guards & service delivery
- SGs are to get University Certification by Rashtriya Raksha University



CISS Guard Selection Process

100% Verification Process



Physical standards

Education levels

Written tests

Personal interviews

Medical Examination

Background checks

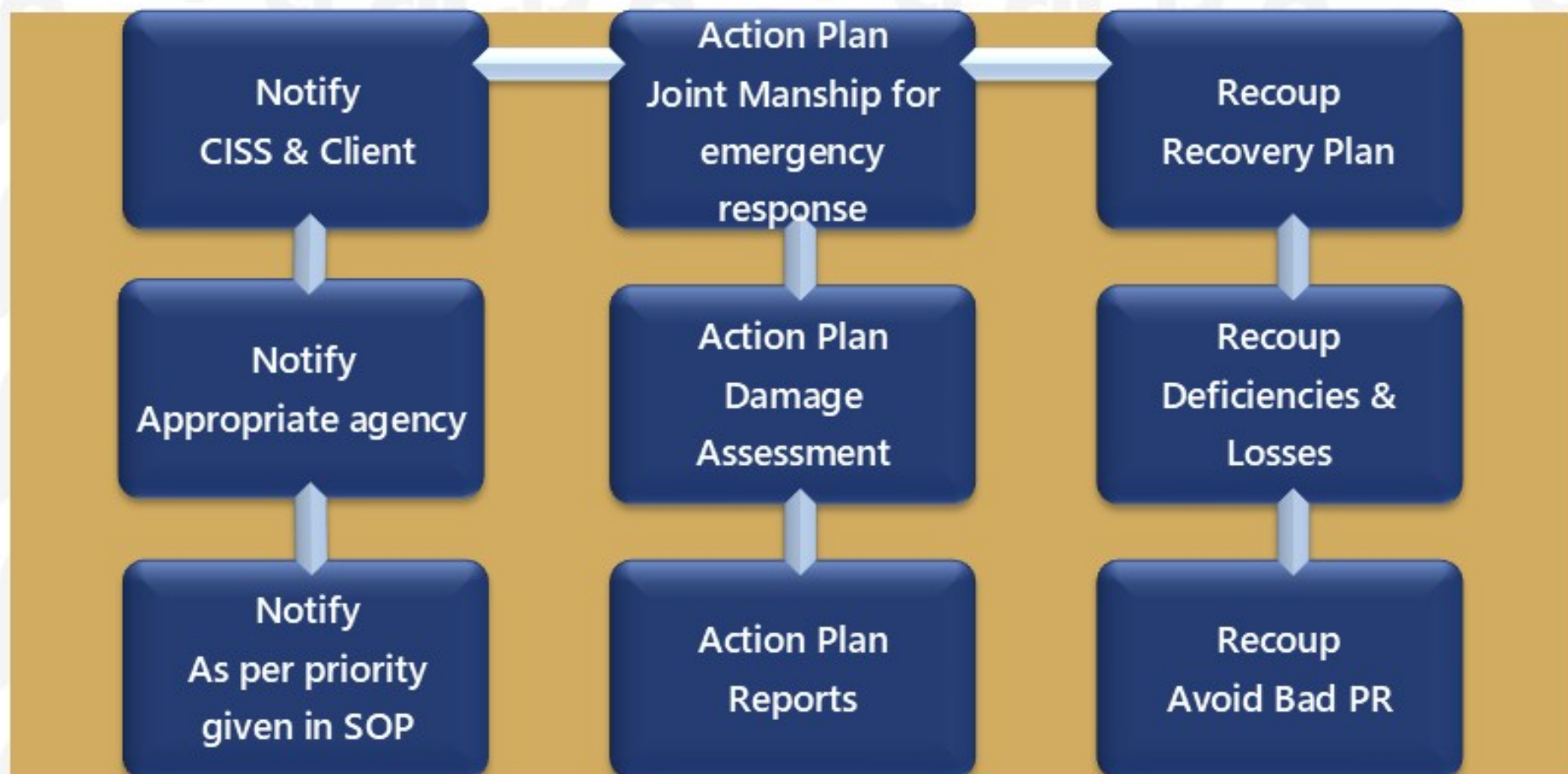
Criteria*: Height 5' 2" Weight : > 52 Kg Medically Fit : Education : Min 10th Grade Passed



CISS Business Continuity Plans



Process Map CISS Security (During Emergency)



Certificate of Approval

This is to certify that the **Integrated Management System**
at

Central Investigation and Security Services Ltd.

Registered office - 002, Parasrampur Tower 6 (Duplex Height),
Near Millat Nagar, Oshwara, Andheri (W),
Mumbai - 400053, Maharashtra, India.

has been examined by Assessors of **QMS Certification Services Pvt. Ltd.**
and found to be conforming to the requirements of

ISO 9001:2015, ISO 14001:2015, ISO 45001:2018

In respect of the following activities:

**Provision of Security, Intelligence, Investigation, Electronic
Surveillance System, Mechanized Housekeeping and Allied
Services.**

ISO 9001- Current Issue Date 10/11/2021, Valid till 15/10/2024*

Original Certification 30/09/2006

ISO 14001- Current Issue Date 10/11/2021, Valid till 15/10/2024*

Original Certification 10/07/2014

ISO 45001- Current Issue Date 10/11/2021, Valid till 15/10/2024*

Original Certification 28/04/2016


Sanjay Kumar Kaushik
Managing Director



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29 PSARA Licenses

1. Maharashtra
2. Gujarat
3. Madhya Pradesh
4. New Delhi
5. Punjab
6. Rajasthan
7. Tamil Nadu
8. Pondicherry
9. Karnataka
10. Uttarakhand
11. Odisha
12. Andhra Pradesh
13. Daman & Diu
14. Chhattisgarh
15. Silvassa
16. Andaman & Nicobar
17. Kerala
18. Chandigarh
19. West Bengal
20. Uttar Pradesh
21. Bihar
22. Haryana
23. Himachal Pradesh
24. Goa
25. Dadra & Nagar Haveli
26. Telangana
27. Assam
28. Jammu & Kashmir
29. North East States